

Animal & Plant Health Agency

APHA Briefing Note 39/21

Movement Assistance Scheme Online survey to assess Scheme awareness

Date issued: 13 September 2021

Purpose

To inform Official Veterinarians (OVs) of an online survey seeking feedback on the <u>Movement</u> <u>Assistance Scheme (MAS)</u>.

Background

MAS was launched in December 2020 to support traders and certifiers moving agri-food goods from GB to NI. As well as financial support, the scheme includes a dedicated helpline (0330 0416 580) for general enquiries. We are currently reviewing performance of the Scheme and inviting OVs, other certifiers and traders to share their feedback to help us make improvements.

Action

To determine how best to provide ongoing support, OVs and other certifiers are being invited to <u>complete this short online survey</u> by 27 September.

They are also being asked to share a version of the survey with the traders who have used their services as part of MAS, by forwarding the following paragraph in an email:

The Department for Environment, Food and Rural Affairs (Defra) has launched a survey to assess the effectiveness of the <u>Movement Assistance Scheme (MAS)</u>. It will run for two weeks. To help the Government monitor the performance of the scheme, <u>please complete this short survey online</u> by 27 September.