



Animal &  
Plant Health  
Agency

## APHA Briefing Note 37/22

### Upcoming changes to iSam

**Date issued: 30 September 2022**

#### Purpose

1. To further inform Official Veterinarians (OVs) and all iSam users about the upcoming changes to iSam, due to go live in October 2022.
2. To thank Official Veterinarians (OVs) and OV Admin for their time and effort in assisting with the testing needed to ensure the new iSam is fit for purpose.
3. To inform all users to continue to access iSam via Microsoft Edge in Internet Explorer (IE) mode.
4. To inform users of planned system downtime In September and October.

#### Background

5. A recent test of the new Sam, including iSam, was carried out to provide APHA assurance that the new platform was ready to be deployed.
6. Issues uncovered during the testing have been resolved and await further testing for confirmation.
7. The current go live date is 24<sup>th</sup> October, APHA will provide further updates closer to the time.
8. After the upgrade iSam will be accessible through a greater range of internet browsers including Safari, Firefox, Chrome and Edge (however Internet Explorer will no longer be a supported browser).
9. The upgrade will look significantly different but functionally, it will behave in the same way.

APHA SAM

https://t2.secure.services.defra.gov.uk/ah/sam/

Animal & Plant Health Agency

Log off

Practice work Search

Select Test Type... Create Test

Work List Assignee - Hugo OV Admin Veterinary Practice - Yarnfield Veterinary Practice

To apply a filter please select one or more values from the list below and click 'Submit'

Name  CPH  Delivery Partner

Due From  Due To  Work Area

WSA-

Submit Clear Filters

Name	Location name	CPH/CPHH	Earliest Start	Due by	Test Arr	Work Area	Test Type	Spec Ins	Herd Type	Anmls	WSA	Delivery Part	Alloc Date
<input type="checkbox"/> Oakley	Notknown	01/008/0021	06-May-22	13-May-22		ANTH	ANTHRAX				261506 Farmsafe 7		06-May-22
<input type="checkbox"/> Tk & Mr Po	Gwern Fele	55/091/0011	09-May-22	16-May-22		ANTH	ANTHRAX				261547 Farmsafe 1		12-May-22
<input type="checkbox"/> Cave, Robe	Notknown	05/515/7001/01	09-May-22	31-May-22	02-May-22	TB	PRMT		Beef	0	261528		09-May-22

## OV Practice Work Basket

APHA SAM

https://t2.secure.services.defra.gov.uk/ah/sam/

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Log off

My work Practice work Search

Work List Assignee - Evelyn Vet Veterinary Practice - Yarnfield Veterinary Practice

To apply a filter please select one or more values from the list below and click 'Submit'

Name  CPH  Delivery Partner

Due From  Due To  Work Area

WSA-

Submit Clear Filters

Name	Location name	CPH/CPHH	Earliest Start	Due by	Test Arr	Work Area	Test Type	Spec Ins	Herd Type	Anmls	WSA	Delivery Part	Alloc Date
<input type="checkbox"/> Gribble	Notknown	41/090/0003/01	26-Mar-22	26-May-22		TB	POSTMT		Dairy	0	261516 2		06-May-22
<input type="checkbox"/> Gay, Emma	Drakes Far	10/011/0011/01	30-Apr-22	30-Jun-22	01-Jun-22	TB	12M		Dairy	0	262237 Farmsafe 2		07-Jun-22
<input type="checkbox"/> Oakley	Notknown	01/008/0021/01	28-May-22	28-Jul-22	02-May-22	TB	WHT		Beef	0	261525 Farmsafe 1		06-May-22
<input type="checkbox"/> Rowley, FC	Penthrryn F	52/104/0030/01	05-Jul-22	05-Sep-22	03-May-22	TB	6M		Beef	0	261525 Farmsafe		06-May-22

## OV Work List

## Action

10. Users should contact the APHA IT Service Desk [aphaservicedesk@apha.gov.uk](mailto:aphaservicedesk@apha.gov.uk) if they have any queries about using iSam.
11. iSam **will not** be available from 7pm Friday 30 September until 7am Monday 3 October and from 5pm Friday 21 October until 7am Monday 24 October.

### Further Information

Any questions relating to the project should be directed to [samupgrade@apha.gov.uk](mailto:samupgrade@apha.gov.uk)

For any queries relating to the use of iSam please contact the APHA IT Service Desk [aphaservicedesk@apha.gov.uk](mailto:aphaservicedesk@apha.gov.uk)