![Animal & Plant Health Agency]

APHA Briefing Note 11/24

Call for volunteers for user research: Vet Gateway

Date issued: 22 March 2024

Purpose

To invite Official Veterinarians (OVs) and Approved Tuberculin Testers (ATTs) to take part in a user research session about Vet Gateway. This will help inform decisions to improve its new design.

Background

Defra are working with APHA to transition some content on the Vet Gateway website APHA Vet Gateway (defra.gov.uk) onto GOV.UK. We are seeking volunteers to help with user research that will improve the content for our users.

We would like to speak to the following:

- OVs who submit samples to APHA, particularly for commercial export purposes, and rabies testing for pets
- TB testers – OVs and ATTs
- TB testers who work or have worked in Zoos or Safari parks
- OVs working at Border Control Posts
- Vets enrolled in the OCQ(V) – TT course, and prospective ATTs enrolled in the OCQ(AHP) – ATT course who are not yet authorised*

We are looking for OVs and ATTs who:

- can take part in one informal 30-minute remote MS Teams call
- are available for one session between March to May 2024

A researcher will ask you to look at some content and ask for your feedback.

Action

If you are interested and can help, please respond via email as soon as possible to: Lesley-Ann.Black@defra.gov.uk

*If you are aware of anyone who has registered and enrolled on the OCQ(V) – TT or OCQ(V) – ATT course but is not yet authorised as an OV or ATT, please share this information with them and encourage them to take part in this research.

Thank you in advance.