



Animal &
Plant Health
Agency

APHA Briefing Note 11/20

Update for Official Veterinarians regarding how the COVID-19 outbreak is affecting the issuing of Export Health Certificates.

Date issued: 01 April 2020

Purpose

To provide an update for Official Veterinarians regarding how the COVID-19 outbreak is affecting the issuing of Export Health Certificates.

Background

Due to current circumstances we are aware that you may be concerned about APHA's ability to ensure that trade can continue. We have invoked our contingency plans which include having the ability to print in other offices across the UK to enable the production of Export Health Certificates. This includes stocks of paper and other materials required to produce these items. Our teams are able to work remotely from the office and are currently able to complete all tasks as normal.

We are working with policy colleagues to look at alternative processes should the need arise and are keeping abreast of the changing situations as other countries respond to the situation.

We are endeavouring to process Export Health Certificates within our normal Service Level Agreements (SLAs), and will prioritise on export date where required.

We will keep you informed if the situation changes and work with you if any issues arise. Thank you for your continued support and in these exceptional circumstances and we will work with you as best we can.

Further Information

Issued by the Policy Liaison Team PLT@apha.gov.uk.