

APHA Briefing Note 06/22

Upcoming changes to iSam and an invitation for OV and OV Admin user testing.

Date issued: 15 February 2022

Purpose

1. To inform Official Veterinarians (OVs) and OV Admin about the upcoming changes to iSam, due to go live Summer 2022 and to explain how OVs can get involved in testing the new IT upgrade.

Background

- 2. APHA have been working with IT suppliers to upgrade iSam. It will be accessible through more internet browsers (Safari, Firefox, Chrome and Microsoft Edge). Internet Explorer will not be a supported browser for iSam.
- 3. This change will impact all iSam users. It will look significantly different but functionally, it will behave in the same way.
- 4. APHA have been User Verification testing (UVT) throughout the changes allowing Subject Matter Experts (SMEs) within APHA to test iSam as the upgrade progresses through the various stages
- 5. OVs, Approved Tuberculin Testers (ATT) and OV Admin will still log onto iSam via the Government Gateway as they currently do.

Action

6. APHA are looking for OV, ATT and OV Admin volunteers to review the upgraded iSam. This is where iSam users can provide vital feedback on the new layout, look and feel of the

upgrade and suggest future improvements. The review is not expected to take more than an hour to complete.

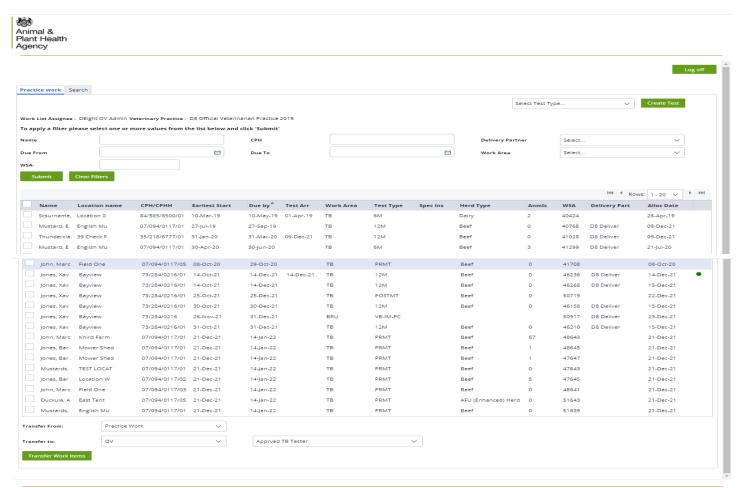
- 7. It is expected that this review will commence in April 2022.
- 8. If you would like to volunteer to be involved, please email the address below. Further information will then be provided in due course.

Further Information

Any questions relating to the project should be directed to samupgrade@apha.gov.uk

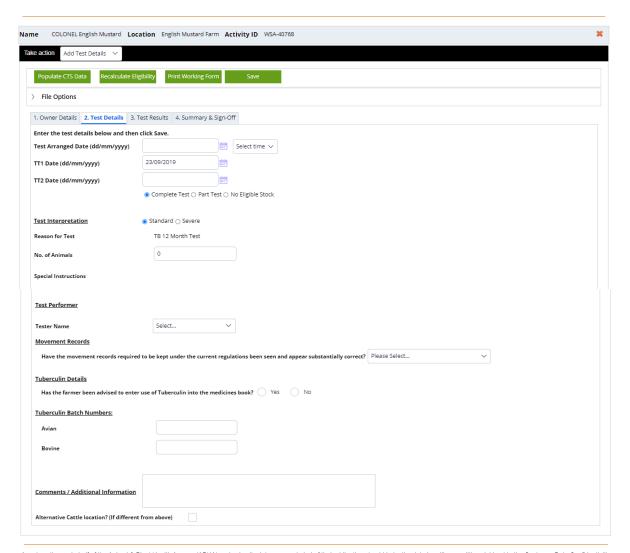
Upgrade iSam Screens

Workbasket view



Agents acting on behalf of the Animal & Plant Health Agency (APHA) and using its data, are reminded of their obligations to abide by the data handling conditions laid out in the Customer Data Confidentiality Agreement, signed by their appointed representative.

TB Skin Test



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